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The elderly who have dementia are often isolated and have many of their rights denied to them. One of the most isolating is the lack of access to the use of the telephone, not because they can't physically use a phone, but because they have the phone taken away from them. The reason for this is often said to be safety.

What is desperately needed are telephone service providers to address this problem through phone options that can allow access to phone numbers that can be safely dialed out by people with dementia to say family and friends, while blocking all numbers that could potentially put them or others at risk. There is a huge need for this service. Access to a phone would help to relieve the deprivation from the life seniors with dementia once lived. We have protective controls for TV, why not phones?